

Aetna Forms Available Online

For retirees who have Aetna as their medical or dental insurance carrier – or who are eligible for the Retiree Reimbursement Account administered through Aetna – the Aetna Navigator member website has the forms needed for medical and dental expense reimbursements.

There is a link to the website elsewhere on the News page (see Retiree Other Information). A section within the Aetna website has the forms. If you access the site through your own personal login, you will see mail addresses for Aetna Medical and Aetna Dental as well.

If you haven't registered already, the process is easy and provides immediate access to personalized Aetna benefits information. Here is the registration process:

- Go to www.aetna.com and click on Aetna Navigator in the *Quick Tools* drop-down box.
- Click on the *Register* link (under *Registration & Log In*)
- Complete the requested information to verify that you are an Aetna member
- Select a user name, password and security question

Once the registration is complete, users can access personalized information. A confirmation letter will be sent via the U.S. Postal Service at the address Aetna has on file. New users must wait 10 days after registration to view Explanation of Benefits information for the first time due to security reasons.

Need help? Registration assistance is available toll-free, Monday through Friday, from 8 a.m. to 5 p.m. Eastern Time at 1-800-356-6285.